



## Preferred Supplier for Security & Cleaning for 10 years+



### About our client

Downing is a leading player in construction, property management and student accommodation, with a huge portfolio of properties and developments across the UK. These range from private residential, mixed use, commercial office spaces and student accommodation.

### Strong Partnership

We have been Downing's preferred security and cleaning supplier for more than ten years, working in partnership built around trust, reliability and flexibility. What's more, our frontline teams are completely embedded within our client's organisation to be able to deliver a professional service, whether front-of-house, security or cleaning.

High standards of customer care are paramount, and all our staff undergo a strict programme of customer care and Counter Terrorism training.

We've designed a service model that is completely flexible and scalable to best support Downing's evolving needs, with new developments launching and changing requirements for resources, they know they can count on Chroda for support.

## WHAT WE DELIVER

- Experienced national and local account management team to provide support at every level to Downing
- Up to 55 staff at any one time across 15 sites including student accommodation and corporate office buildings
- Dedicated bench team of relief personnel to provide effective cover for absences and holidays, with all staff trained across multiple sites.
- Services include manned guarding, front-of-house/reception, key holding, alarm response, daily cleaning and end of term cleans.